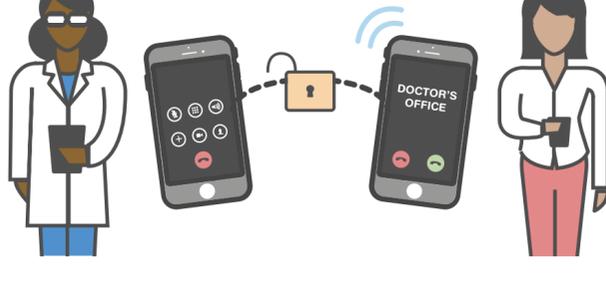


# Telehealth: The key to a more inclusive healthcare system



## Equity-centered care

Increasing access for diverse patient populations



Telehealth enabled patients to get the healthcare they needed during the pandemic. The healthcare industry may not go back:



Consumers now use telehealth to replace canceled healthcare visits<sup>1</sup>



Consumers say they are highly or moderately likely to use telehealth in the future<sup>2</sup>



Providers view telehealth more favorably than they did before the pandemic<sup>3</sup>



Outpatient and office visits could be transitioned to virtual<sup>4</sup>

Telehealth opens the doors to a more equitable, accessible and inclusive future of healthcare, removing barriers that prevent patients from receiving care.



**3.6 million** people in the U.S. do not obtain medical care due to transportation issues<sup>5</sup>



In one study, **22%** of practices are unable to accommodate a patient with a wheelchair<sup>6</sup>



**Only 56%** of U.S. hospitals offer linguistic or translation service<sup>7</sup>



**Only 50%** of behavioral treatment facilities offer services for LGBTQ+ clients<sup>9</sup>

But...



**86%** of the more than 70 million Americans on Medicaid own a smartphone<sup>8</sup>

which makes mobile-first solutions like Doximity Dialer a critical tool in reaching these historically marginalized patients.



**No transportation?**

Arrive on time, digitally



**Need accommodations?**

Accessibility built into the platform



**Language barrier?**

Seamless integration with interpreter services



**Not tech-savvy?**

No logins or downloads required



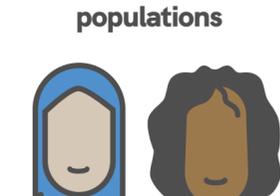
## Doximity Dialer

helps health systems become more inclusive, giving patients more equitable access to the care they need

**Senior citizens**



**Minoritized and underrepresented populations**



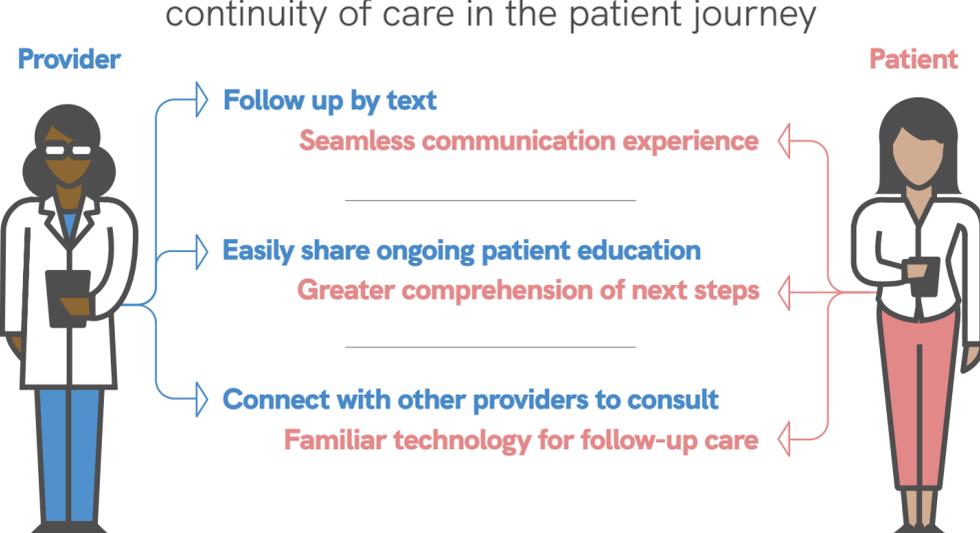
**English as a second language speakers**



**Persons with disabilities**



Patients and providers have easier continuity of care in the patient journey



## Doximity Dialer Making medicine mobile.

Learn how Doximity can advance health equity in your patient communities.

<sup>1</sup> <https://www.fiercehealthcare.com/tech/telehealth-could-grow-to-a-250b-revenue-opportunity-post-covid-mckinsey-reports>  
<sup>2</sup> "Telehealth: A quarter-trillion-dollar post-COVID-19 reality?" McKinsey & Company, <https://www.mckinsey.com/-/media/McKinsey/Industries/Healthcare%20Systems%20and%20Services/Our%20Insights/Telehealth%20A%20Quarter%20Trillion%20Dollar%20Post%20COVID%2019%20Reality%20Healthcare-A-quarter-trillion-dollar-post-COVID-19-reality.pdf>  
<sup>3</sup> "Telehealth: A quarter-trillion-dollar post-COVID-19 reality?" McKinsey & Company, <https://www.mckinsey.com/-/media/McKinsey/Industries/Healthcare%20Systems%20and%20Services/Our%20Insights/Telehealth%20A%20Quarter%20Trillion%20Dollar%20Post%20COVID%2019%20Reality%20Healthcare-A-quarter-trillion-dollar-post-COVID-19-reality.pdf>  
<sup>4</sup> "Telehealth: A quarter-trillion-dollar post-COVID-19 reality?" McKinsey & Company, <https://www.mckinsey.com/-/media/McKinsey/Industries/Healthcare%20Systems%20and%20Services/Our%20Insights/Telehealth%20A%20Quarter%20Trillion%20Dollar%20Post%20COVID%2019%20Reality%20Healthcare-A-quarter-trillion-dollar-post-COVID-19-reality.pdf>  
<sup>5</sup> "Social Determinants of Health Series: Transportation and the Role of Hospitals," American Hospital Association, <https://www.aha.org/aharet-guides/2017-11-15-social-determinants-health-series-transportation-and-role-hospitals>  
<sup>6</sup> "Access to subspecialty care for patients with mobility impairment: a survey," Ann Intern Medicine, <https://pubmed.ncbi.nlm.nih.gov/23552258/>  
<sup>7</sup> "AHA Hospital Statistics, 2018 Edition," American Hospital Association, <https://www.aha.org/statistics/2016-12-27-aha-hospital-statistics-2018-edition>  
<sup>8</sup> "Medicaid and digital health Findings from the Deloitte 2018 Survey of US Health Care Consumers," Deloitte, <https://www2.deloitte.com/us/en/insights/industry/public-sector/mobile-health-care-app-features-for-patients.html>  
<sup>9</sup> <https://aspe.hhs.gov/sites/default/files/2021-07/lgbt-health-ib.pdf>

